

SENIOR & LONG TERM CARE DIVISION COMMUNITY SERVICES BUREAU

COMMUNITY FIRST CHOICE POLICY MANUAL

Section: Forms

Subject: PERS Referral Form

SLTC - 241

PURPOSE:

The Personal Emergency Response System (PERS) Referral Form is used to refer an approved CFC member to a PERS Provider and provide the PERS provider with the prior authorization number that is necessary in order for the PERS provider to bill for the service. This is a sample form. This form may be tailored to fit the needs of the provider agency. The form must include the requested information included on this sample.

This form should not be completed until a prior authorization number has been generated by Xerox. Prior to completing this form the provider agency Plan Facilitator must complete SLTC – 240 and submit it to MPQH to generate a PERS prior authorization number.

This form is completed by the provider agency Plan Facilitator to provide PERS providers with information in the following situations:

- 1. Referral of a member for PERS services by a Plan Facilitator or DD Case Manager.
- 2. Documentation by a Case Manager of a change in PERS services from HCBS to CFC. (PERS reimbursement should be removed from the HCBS cost sheet once the CFC prior authorization is completed in order to avoid duplication of services).
- 3. Change of PERS Provider.
- Notification of a renewal of prior authorization (occurring every 365 days.) Renewals must occur in a timely manner to avoid provider claim denial and possible disruption of PERS services. Prior Authorizations will not be back dated due to missed renewal dates.
- 5. Termination of CFC services.

INSTRUCTIONS:

The Plan Facilitator must complete the following (Check appropriate box indicating the following action is occurring):

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CFC Initial Referral

2. Prior Authorization Renewal

3. Change of PERS Provider

4. Service Termination/Date

Enter: Agency Name

Plan Facilitator Name Agency Address

Agency Phone Number

FAX Number

PERS Provider Name

PERS Provider Medicaid ID #

Member's Name

Member's Phone Number

Member's Medicaid ID Number

Member's Birth Date Member's Address Physician Name

Physician Phone Number

Primary Diagnosis Diagnosis Code

Prior Authorization Number

Date Span

Enter Information on the appropriate line:

1. PERS Installation

2. PERS Rental

Enter: Appropriate modifier.

Note: Agency Based PERS services do not

require the use of a modifier for billing.

Enter: Current Units.

Unit = 1 month of service

or

Unit = 1 installation charge

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The current units should cover the number of units for the service authorization period. If the member is beginning PERS in the middle of the service year, the number of units should be pro-rated to the number of months left before the next annual member visit.

For example: 12 months = 12 units

January – July = 7 units

Corrected Units: If the unit amount has been modified during a service year and on the same service authorization number, the correct unit number should be entered in this box.

Enter Rates: Plan Facilitators should contact the

PERS provider and determine the market rate for service. Enter the market rate here, NOT the maximum rate listed on the CFC Medicaid Fee schedule.

Effective date of service: This date should not

precede the MPQH authorization date.

Comments: Enter any necessary comments.

Notification of Service

Termination: This section is completed by the Plan

Facilitator in the event of a change of PERS providers or if the CFC member

is discharged from services.

NOTE: The Plan Facilitator should remind the member/personal representative or family members that the PERS equipment should be returned to the PERS provider after termination of the member's PERS services.

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Distribution: Copy of this form should be retained by the Plan Facilitator in the member files.